

[This Privacy Policy was last modified on 12/02/2021]

Dear User,

Thank you for visiting www.resonatrustee.com. This document sets forth the online privacy policy of this website ("Privacy Policy"). We understand that the personal or financial or other information ("said Information") you may submit on this website is sensitive and confidential and hence, we are strongly committed to protect the said Information from any unauthorized use. Through this Privacy Policy, we endeavor to inform you how Resona Trustee Services Limited ("Resona Trustee") collects and uses the said Information entered on this website. We strongly recommend you to go through this Privacy Policy before submitting any sensitive information or data, personal or financial in nature, on this website. By continuing to use this website, it shall be deemed that you have agreed with the contents of this document in its entirety and have agreed to proceed with this website. The Privacy Policy may be revised from time to time by Resona Trustee, at its sole and exclusive discretion, and the updated policy thereafter will be posted on this website. Any changes to the Privacy Policy shall be notified on this website. It is advisable that you go through the Privacy Policy whenever the same is revised and updated.

Contact Details

By sharing your telephone number, email address and personal information on this website, you are authorizing Resona Trustee, users empanelled or working with Resona Trustee and their representatives to contact you by giving you a promotional call and/or e-mail and offer of the services which are made available by using this website.

Collection

Resona Trustee, or its officers, employees or agents (as may be authorized) are required to collect the said Information from you in order to assist us in facilitating your application for trusteeship or debt related services or connect you to the appropriate service provider and provide you with the most appropriate service to serve your requirements to the optimum.

If you are unable to provide the said Information and/or any information apart from those disclosed during posting your requirement on our website, if any required by us, we may not be able to process your requirement and provide you with the service which you have requested for by using this website. The types of information collected shall include, but shall not be limited to your telephone number, email address and personal information

Distribution

Resona Trustee may disclose the said Information collected from you if it is—

Required to do so under any applicable laws or direction from a Government authority or subject to any order of a court of law or vide an arbitral award,

Acting bonafide in order to protect you against or prevent any actual or potential fraud or any unauthorized transactions,

Investigating any fraud which has taken place in the past, or
Required to do so under any agreement(s) executed with any other user in relation to the services you have applied for or as may have been provided to you.

Save and except the terms and conditions stated hereinabove, we will not share the said Information with any third party. You can unsubscribe your registration with us at any time by sending us an e-mail at info@resonatrustee.com.

Data Retention

We shall retain and use all the information collected by us as you may provide on our website while listing/posting your requirement on our system, as may be necessary to comply with our legal obligations, dispute resolution or for any other professional purposes.

Links to Third Party Websites

Our website may include hyperlinks to the websites of other third parties, displaying their products, services etc. If you access such third party websites and voluntarily submit any personal or financial information to any of those websites, such information submitted by you therein will be governed by the privacy policies of such third party websites and we shall disclaim all responsibility or liability with respect to the information shared by you therein. In such cases, it is advisable that you read the privacy policy of those third party websites which you access.

Commitment to Information Security

The said Information shared on this website shall be secured. We comply with the relevant security principles and the other applicable data privacy laws prevailing in India. We further expressly state hereby that we are not bound by the data privacy laws of any jurisdiction other than India. We utilize firewalls, SSL encryption technologies, and secured server and authentication procedures for security purposes for our website. We assume no liability for any disclosure of information due to errors in transmission, unauthorized third party access to our website or databases or other unlawful acts of third parties, or acts or omissions beyond our reasonable control. Under these circumstances, you shall not be entitled to hold Resona Trustee responsible and liable for any breach of security. In the event it comes to the knowledge of Resona Trustee of any information of security breach, Resona Trustee shall take all possible and necessary actions to the best of its ability to remedy such a breach, at the earliest. This website and privacy policy shall be governed by and construed in accordance with all the applicable laws of India. All disputes arising out of or in connection with this disclaimer or use of this website shall be submitted to the exclusive jurisdiction of the courts at Mumbai.

If you have any questions, concerns, or comments about our privacy policy, disclaimers and terms & conditions you may contact us using the information below:

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info@resonatrustee.com

Telephone: +91 9362677773 (Monday-Friday, 09:30am to 06:30pm)

E-mail: info@resonatrustee.com